

Dear Commissioners:

Don't prevent states from fixing my cell phone problems. I am writing to oppose CG Docket No. 04-208 and WT Docket No. 05-194, which will unjustly take away the authority of states to tackle problems with cell phone service, including abusive cancellation penalties. Worse, the proposal will put in place a weak set of cell phone company-endorsed rules that offer no improvements in service or enforcement.

It's time to adopt policies that force cell phone companies to improve the level of service they provide to consumers. Most people don't read all the super small print that is given them by the cell phone providers. After they are "locked in" for a year or more and the bills start coming in "that" is when you finally learn what you are "stuck with".

I had this happen a few years ago when I came back fro 42 days of traveling across the United States. I had bought some long distance calling cards so I thought I was protected. I should have used them on pay phones instead of on the cell phone because the cell phone "still" had a 95 cents roaming per minute charge!!!!!! I had over \$900 in bills due to these charges!!!!!! When I tried to cancel the contract they were going to charge me for every nonth I had left so I had to also pay that "BUT" I never used the cell phone again!!!!!! So at least I only had minimum charges.

The cell phone industry needs some controls on it so this doesn't happen to anyone else.

Although CG Docket No. 04-208 purports to address consumer frustration with confusing cell phone bills, hidden fees and misleading advertising, the proposal does little for consumers. In the name of helping us, the agency is proposing to block states from passing their own pro-consumer laws. As bad, WT Docket No. 05-194 would bar state courts from enforcing state law when it comes to unfair and abusive cell phone contracts. That's going too far.

States are responding to consumer complaints. Don't stop them! And don't give in to adopting weak, industry-drafted rules in their place. The FCC should stand up to the cell phone industry, and respect states rights and strong consumer protections.

Sincerely,
Rod Stoeckel